Order Form Supplement for Tableau Online

This Order Form Supplement for Tableau Online (this “Supplement”) is a part of the Order Form between Customer and Tableau Software, LLC (“Tableau”) by which Customer ordered the Tableau Online Services. The Order Form and this Supplement are governed by the Master Subscription Agreement and any applicable amendments or addenda thereto (together, the “MSA”) between salesforce.com, inc. (“SFDC”) and Customer, or their respective Affiliates. This Supplement adjusts certain terms of the MSA, solely with respect to the Tableau Online Services. Except as adjusted herein, all terms and conditions set forth in the MSA shall continue to apply in full force and effect. Capitalized terms used but not defined in this Supplement have the meanings given to them in the Order Form and/or the MSA.

Client Sublicensees. During the Subscription Term, Customer may permit third-parties (“Client Sublicensees”) to be Users of the Tableau Online Services, but only to the extent required for the Client Sublicensees to (1) interact with visualizations generated by Customer through its use of the Tableau Online Services and based on Customer Data, or (2) create visualizations using Customer Data, provided that in each case the Customer Data excludes Client Sublicensee data unless such Client Sublicensee data is combined with Customer Data or is relevant to Customer’s provision of services to that particular External Viewer. In providing such access to Client Sublicensees, Customer may not act as a “Marketing Service Provider”, “Service Bureau” or other entity with a similar business model. Client Sublicensees may not use or access the Tableau Online Services for any other purposes except as expressly permitted in this section. For the avoidance of doubt, Client Sublicensees may not access any Data Management Add-on features for any purpose. Customer shall ensure that Client Sublicensees only use the Tableau Online Services as described in this section and shall designate appropriate access levels for Client Sublicensees within the Tableau Online Services. For purposes of providing Visualization Access only, the Usage Restrictions section of the MSA prohibiting framing or mirroring any part of the Tableau Only Services shall not apply. Customer shall be solely responsible for its relationships with Client Sublicensees and notify Client Sublicensees that neither Tableau nor SFDC has any warranty, support or other obligation or liability to the Client Sublicensees. Customer acknowledges that neither Tableau nor SFDC assumes and should not be exposed to the business and operational risks associated with Customer’s business or any aspects of providing Visualization Access to the Client Sublicensees, and therefore Customer shall be liable for all acts and omissions of the Client Sublicensees as if their acts or omissions were Customer’s own. The limitations of liability in the MSA shall not apply to breaches of this section or the indemnification obligations set forth below. Customer’s obligations under the Indemnification by Customer section of the MSA include all claims by third parties (including any Client Sublicensees) resulting from or relating to: (a) any breach by Customer of this section, and (b) Client Sublicensees’ use of the Tableau Online Services.

Renewal. Notwithstanding anything in the MSA to the contrary, Customer’s subscription to the Tableau Online Services expires at the end of the applicable Subscription term. Subscription terms may be renewed in an Order Form or as otherwise mutually agreed by the parties.

Audit Rights. Upon Tableau’s written request, Customer shall furnish Tableau with a signed statement certifying that the Tableau Online Services are being used pursuant to the terms of the MSA and this Supplement, including any access and user limitations. With prior reasonable notice, Tableau may audit Customer’s compliance with the MSA and this Supplement, Customer’s use of the Tableau Online Services, and Customer’s software monitoring systems and records, provided such audit is during regular business hours. If such inspections or audits disclose that Customer has accessed or permitted access to the Tableau Online Services in a manner that is not permitted under the MSA or this Supplement, then Tableau may terminate any or all applicable Order Forms and you shall be liable for the reasonable costs of the audit in addition to any other fees, damages and penalties Tableau may be entitled to under the MSA and applicable law.

Privacy Policy. Customer’s use of the Tableau Online Services is subject to Tableau’s Privacy Policy, a current version of which is available here: https://www.tableau.com/privacy.