Order Form Supplement for Desk.com for Android

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This Order Form Supplement is a part of each order form or other ordering document by which the Customer ordered the Desk.com service, or a salesforce.com service incorporating the Desk.com service (an "Order Form"). The Order Form and this Order Form Supplement are governed by the Master Subscription Agreement. This Order Form Supplement adjusts certain terms of the Master Subscription Agreement, solely with respect to the Software. Capitalized terms used but not defined in this Order Form Supplement have the meanings given to them in the Master Subscription Agreement. For clarity, “Documentation” means the applicable Desk.com service’s Trust and Compliance documentation, and its usage guides and policies, as
updated from time to time, accessible via help.salesforce.com or login to the applicable Desk.com.

2. THE SOFTWARE

The Software allows Desk.com customers to use the Desk.com service from Supported Devices. A "Supported Device" is a combination of a mobile device running Android software and an Android software version(s) that is supported by the Software. The Software is provided by salesforce.com as a component of the Desk.com service.

3. WHO YOU ARE CONTRACTING WITH

This Order Form Supplement is being entered into between the salesforce.com entity named on the Order Form (either salesforce.com, inc., salesforce.com Canada Corporation, salesforce.com EMEA Limited, salesforce.com Singapore Pte Ltd, or Salesforce.com Kabushiki Kaisha) ("salesforce.com") and the Customer. In this Order Form Supplement, the term "salesforce.com" means that entity.

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(b) You may not distribute or make the Software available over a network where it could be used by multiple devices at the same time.

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(f) The Software is available only for Supported Devices, and is not available for all devices. Please check www.salesforce.com or contact your salesforce.com representative to determine whether a specific device-Android software combination is supported by the Software.

(g) In addition to mobile applications offered by salesforce.com (and for purposes of this section (g), “salesforce.com” shall include any Affiliates of salesforce.com), salesforce.com may offer platforms for the creation of third-party mobile applications, including but not limited to the Salesforce1 platform. Third parties may obtain information from, or access data stored on, Users’ mobile devices to provide services associated with any third-party mobile applications that Users download, install, use, or otherwise interact with over a salesforce.com platform. Salesforce.com’s mobile applications may also contain links or integrations to other mobile applications provided by third parties. Salesforce.com is not responsible for the security and privacy of data collected through third-party mobile applications or the privacy and security practices of the foregoing third parties.

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(h) Salesforce.com's address is The Landmark @ One Market, Suite 300, San Francisco, California 94105, U.S.A.

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9. MISCELLANEOUS

(a) You acknowledge and agree to salesforce.com’s privacy statement available at https://www.desk.com/privacy, as may be amended from time to time.

(b) To the extent you use the Software to send SMS messages or make cellular voice calls, you may be subject to standard text messaging rates or other carrier charges.

Please indicate whether you agree to the terms of this Order Form Supplement.