Salesforce Government Cloud
Leading Cloud Platform, Reimagined for Government

The U.S. Government and government contractors are faced with unique challenges: managing numerous legacy systems, bridging the gap of rising citizen expectations, and adhering to new and old regulations and compliance requirements. Organizations are expected to deliver modern and secure services to their employees and customers, while satisfying ever more stringent compliance requirements. Meeting changing mission requirements and expectations is easier and more cost-effective with a modern cloud solution. The Salesforce Government Cloud enables organizations to digitally transform the business of government rapidly and revolutionize the citizen experience from waiting in lines to online while meeting the regulatory and compliance needs of the U.S. Government.

TRUSTED AND SECURE: The Salesforce Government Cloud is a portion of Salesforce’s multitenant public cloud infrastructure, specifically partitioned for use by Federal, state, and local government agencies, including the U.S. Department of Defense, as well as the community of government contractors and Federally Funded Research and Development Centers (FFRDCs). It has been designed to provide the U.S. government and government contractors with privacy and high levels of performance, reliability, and security. With a FedRAMP Moderate Authority to Operate (ATO) and Department of Defense Impact Level 4 Provisional Authorization (PA) for the Salesforce Government Cloud, Salesforce has demonstrated its ability to comply with U.S. Government regulations. These authorizations enable organizations to transmit, process, and store sensitive information such as personally identifiable information (PII) and protected health information (PHI). The Salesforce Government Cloud also supports a number of internationally recognized compliance certifications including SOC, ISO 27001/27018, and PCI.

SPEED TO VALUE: Operating at the heart of the Salesforce Government Cloud is Salesforce’s market leading Platform as a Service (PaaS) and Software as a Service (SaaS) offerings for the U.S. government and government contractors to develop and deploy applications and associated data. Salesforce’s PaaS and SaaS are available on demand. Salesforce provides its customers with a fully operational environment and tools that are available on day one. No longer are weeks or months wasted trying to procure, assemble, test, scale, and secure an operational environment before one line of code is written. The Salesforce software environment can be configured and customized to meet a broad range of demands – saving organizations time and money on deployment, maintenance, and compliance. With three releases a year, organizations can further accelerate digital transformation and citizen experience with new product features and enhancements integrated automatically into the Salesforce Platform.
Government Cloud Feature Set

MARKET LEADING COMPLIANCE INFRASTRUCTURE


• **SaaS and PaaS Compliance**: Configurable on-demand applications and platform saving organizations time and money on deployment, maintenance, and compliance.

• **Sensitive Data**: Securely manage personally identifiable information, protected health information, or other sensitive data in the cloud.

DEDICATED U.S. LOCATED & OPERATED

• **U.S. Government Only**: Partitioned infrastructure for use only by U.S. federal, state, and local government and government contractors.

• **U.S. Data Centers**: Customer Data is processed and stored solely within the continental U.S.

• **U.S. Citizens**: Operated and supported by screened U.S. citizens as applicable.

• **Strong Encryption**: Data protected in-transit and at-rest with FIPS 140-2 validated encryption.

CONTINUOUS MONITORING

• **Third-Party Annual Assessments**: Independent assessments evaluate the security controls used to protect the confidentiality, integrity, and availability of the Government Cloud customers and their information.

• **Ongoing Security Vigilance**: Risks to customers and their information are managed through a rigorous security monitoring and remediation program aligned with FedRAMP and DoD requirements.

• **Government Collaboration**: Engagement with FedRAMP and DoD authorizing officials enables ongoing discussion and visibility into the secure posture of the Government Cloud to ensure continued alignment with government expectations.

GOVERNMENT CLOUD PREMIER+ SUCCESS PLAN

• **Drive Adoption**: Access exclusive success programs and 1-on-1 engagements through Accelerators & Success Managers to provide you recommendations, and release readiness.

• **Get Support**: Get direct access to our highly skilled U.S. Citizen support team for expert answers fast – whether you have how-to questions, technical issues, or need to troubleshoot code.

• **Boost Productivity**: Extend your team’s capacity and achieve maximum Salesforce ROI with the Premier+ Success Plan’s fast, expert, and personalized experience.

Click [here](#) to learn more about the Government Cloud available products and features.