Accelerator Library

Get fast access to Salesforce experts.

Our Accelerator Library has more than 200 topics, organized by cloud, with something for every customer and every cloud, no matter where you are on your Salesforce journey. Select a topic under each cloud for more information.

This Accelerator library lists the catalogs of Accelerators that customers may access as part of their corresponding Salesforce Success Plan. Access to Cloud specific Accelerators requires customers have a corresponding Premier Success Plan or they can be purchased à la carte. Accelerators are subject to geographic availability, and Salesforce reserves the right to modify this Accelerator Library and catalogs from time to time at its sole discretion. Accelerators are available in English. Customers may inquire about availability in other languages.
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Salesforce is the leader in enterprise cloud computing. We help companies connect to their customers in a whole new way with our sales, service, marketing, community, and analytics apps. All of these apps run on the Customer Success Platform, so you can manage all your information in one place. To learn more, call us at 1-800-667-6389. Not all Accelerators are available in every region or language.
Accelerator LIVE Webinars

Gain quick access to expert advice and best practices though our LIVE Webinar series and On Demand recordings. Premier customers can also attend a personalized 1:1 follow-up conversation after the webinar concludes.

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Accelerator Customer Engagements

Get personalized, hands-on advice and best practices to maximize the value of your Salesforce investment.

Analytics Cloud

Getting Started
- Einstein Product Recommendations
- Onsite Marketing and Promotions
- Onsite Search
- Products and Catalogs
- Search Engine Optimization (SEO)
- Sorting Rules

How To
- Advanced Site Search Tuning
- Analytics
- Multi-site Management Strategies

Insights
- Feature Adoption Checklist
- Trends & Benchmarks
- Web Page Speed

Review
- Advanced Sorting and Filtering Configurations
- Cart & Checkout

Advanced
- Einstein Product Recommendations
- Assessment
- SEO Assessment
- Shopper Journey Assessment

Commerce Cloud

Getting Started
- Einstein Analytics: Event Monitoring
- Einstein Analytics: Platform Fast Start
- Einstein Discovery
- Sales Analytics: Fast Start
- Service Analytics: Fast Start

How To
- Einstein Analytics: Advanced Customizations
- Einstein Analytics: Design Data Security
- Sales and Service Analytics: Build App Customizations

Insights
- Einstein Analytics: Build Dashboards

Review
- Einstein Analytics: Dashboard Health Check
Getting Started

- Application Security
- Configuration Fast Start
- EU Privacy Basics (GDPR)
- Lightning Platform: Lightning Flow
- Salesforce Integration Patterns
- Salesforce Mobile for iOS and Android

How To

- Backup and Manage Salesforce Data
- Build a Design System Using the SLDS
- Clean Up Custom Fields
- Lightning Platform: Configuration and Customization
- Manage Salesforce Environments
- Plan Salesforce Customer Data Strategy
- Set Up Single Sign-On
- Use Salesforce DX in your Application Lifecycle

Review

- Business Process Automation
- Improve Adoption
- Org Health
- Salesforce Data Quality

Advanced

- Lightning Business Value Assessment
- Lightning Platform: Technical Assessment and Plan
- Sandbox Design

Salesforce Mobile

Getting Started

- Platform Fast Start
- Salesforce Mobile for iOS and Android

How To

- Design an App
- Improve Adoption
- Personalize

Getting Started

- Connect with Nonprofit Constituents Using Communities
- Marketing Cloud Data Management for Nonprofits
- Marketing Cloud For Nonprofits
- Nonprofit Success Pack (NPSP) for Fundraising
- Plan Service Cloud for Nonprofit Program Management

How To

- Create an Event Drip Campaign with MC’s Automation Studio for Nonprofits
- Customize Your Data Model for Nonprofit Program Management
- Import Data into Nonprofit Success Pack (NPSP)
- Prevent Duplicates in the Nonprofit Success Pack (NPSP)
- Set Up Campaigns for Nonprofit Fundraising
- Set Up Levels and Engagement Plans in the Nonprofit Success Pack (NPSP)
- Track Soft Credits in the Nonprofit Success Pack (NPSP)

Insights

- Reports and Dashboards in the Nonprofit Success Pack (NPSP)
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