

Standard

Premier

Premier+

Priority

Take advantage of free resources available to every Salesforce customer.

Included in all licenses

Increase your productivity with support whenever you need it.

20% net

Total price depends upon purchased products.

Reach goals faster with unlimited access to admin services and support.

30% net

Total price depends upon purchased products.

Keep things running smoothly with continuous technical support.

CONTACT US

ALL FEATURES

SOME FEATURES

NOT INCLUDED

\$ ADDITIONAL COST

Compare Plans	Standard 2-day response 12/5 online	Premier 1-hour critical response, 24/7 phone & online	Premier+ Premier plan with unlimited access to admin services	Priority 15-minute critical response, 24/7 phone & online
Support Get answers from our skilled technical support team.				
Guided Journeys Learn basics, find training, and adopt best practices.				
Community Get tips, tricks, and help from our 2 million-strong Success Community.				
Learning on Trailhead Learn Salesforce with fun online paths for admins, developers, and users.				
Events Learn from Salesforce experts at Office Hours and Circles of Success.				
Interactive Webinars Join our experts to learn more about a Salesforce topic.				
Accelerators Solve specific challenges in one-on-one work sessions.				
Developer Support Get code debugging and recommendations from Salesforce developers.				
200 lines of code per case.				
5,000 lines of code per case.				
Success Manager Get guidance from a dedicated Salesforce expert who knows your business inside out.				
Admin Assist Give time-consuming admin tasks to our team of Salesforce-certified administrators.				
U.S. Premier Plus U.S. Premier Plus provides all the benefits of Premier Plus. It is available to U.S. customers and is delivered by Salesforce personnel in the U.S.				
Proactive Monitoring Keep your system running smoothly with 24/7 monitoring, tailored alerts, and expert guidance.				
Technical Account Manager Run your business better on Salesforce with ongoing technical guidance from a dedicated partner.				